

<b>marantz®</b> <b>SERVICE BULLETIN</b>		Date: 15-May.-2003	Model: DV4200,DV6200,VC5200
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Circulation:		Subject:	
Application:		Problem with playability of MP3 Disc and can not playback DVD disc "WALT DISNEY ATLANTIS.	
x for information customer complaint in case of service mandatory .....		Int.ref:	
See Below			

**[PHENOMENON]**

1. Can not playback by the some encoding software of the MP3 disc.
2. The black color of the video output is light.
3. Can not playback DVD disc "WALT DISNEY ATLANTIS.(Only U.S.A. "U1B" version occurs)

**[SOLUTION]**

Update firmware version to **[Ver.2.11MP and over ]**

Firmware Update Procedure

DV4200 and DV6200----Refer to service manuals 2-8 pages "**How to upgrade by upgrade DISC**".

VC5200-----Refer to SERVICE BULLETIN MZ01-023 (22-Nov-01)

**[NECESSARY PART]**

**Update firm ware (Ver2.21MP) Disc Part no. \*DV4200CD3**

**[REMARKS]**

The countermeasure apply to this claim only.

This solution has already been applied in the production line after the week code number "**MZ000206xxxxx**" and after.

The week code number are printed in the serial number label on the rear panel.  
(ex.**MZxx0206xxxxx**)